WHAT HAPPENS WHEN YOU HAVE BEEN APPROVED FOR MEDICAL ASSISTANCE

When you have been approved for Medical Assistance, whether at the Health Department or Dept. of Social Services, you will receive a letter notifying you of the approval. This letter will include your Medical Assistance number. It will be located beside your name. All members of your household that have been approved will be listed. You may begin to use these numbers if you need to access medical care.

You will receive a Red & White Medical Assistance card for each family member. This will have your Medical Assistance number on it. Keep this card and use it when you go to the doctor's office or receive any medical care.

You will receive a packet of information from **Health Choice** telling you that you must chose a Managed Care Organization (MCO) within Medical Assistance. There is information in this packet about all the MCO's that you can choose. An MCO is an insurance company within the Medical Assistance Program. Please review carefully before making your choice. If you do not choose an MCO, you will be automatically assigned one. It is important that you choose the one that your primary doctor participates with.

After you make your choice, you will receive another insurance card. This will be your MCO card. It will be from the MCO (insurance company) that you chose. It will have the name of the doctor that you choose. It is important that you check to make sure that the correct doctor is listed. If not, you should call the MCO and change it. You must take both cards (the Red & White card and the MCO card) to the doctor's office each time you go.

IT IS IMPORTANT TO CHOOSE YOUR MCO CAREFULLY. YOU MAY NOT BE ABLE TO CHANGE YOUR MCO FOR A YEAR.

If you have any questions or need information about choosing an MCO and a doctor, you may call:

301-600-8888
ACCU Option