Ride Guide

TransIT

Connecting People and Places

PUBLIC TRANSPORTATION IN FREDERICK COUNTY

System Map
Service Menu
How to Ride

TransIT Services of Frederick County
1040 Rocky Springs Road
Frederick, Maryland 21702
(301) 600-2065
www.FrederickCountyMD.gov/transit

Effective July 30, 2012

WELCOME ABOARD the public transportation services operated by TransIT Services of Frederick County. TransIT provides public transit, paratransit, and commuter assistance. This Ride Guide provides a menu of our services, guidelines on bus riding, and a map of our bus routes in Frederick City. **For more information, please call (301) 600-2065, visit our website at www.FrederickCountyMD.gov/transit, or visit the TransIT office at 1040 Rocky Springs Road. Our office hours are Monday-Friday, 8 a.m. to 4 p.m., excluding County holidays.**

TransIT is a division of Frederick County Government. Our team includes drivers, operations management and support staff, and administrative staff. Our vehicles are maintained by the County's Fleet Services. Our services are funded through passenger fares, Federal and State grants, and County funds.

TransIT's Mission

TransIT is a team of transportation professionals committed to providing high-quality public transportation, paratransit and commuter services in a safe, dependable, and courteous manner. TransIT promotes mass transportation alternatives in the region and assists Frederick County citizens to select the most cost-effective and convenient transportation alternatives.

Transportation Services Advisory Council

The Transportation Services Advisory Council, or TSAC, is appointed by the Board of County Commissioners to provide guidance and support to TransIT and transportation-related decision-making within the County. Members include consumer, business, human service agency, regional, and at-large representatives. We invite you to get involved!

For more information, please call:

(301) 600-2065

Monday – Friday
8:00 a.m. – 4:00 p.m.

Or visit our website for more information, including copies of our route maps, schedules, and latest Rider Bulletins!

www.FrederickCountyMD.gov/transit

While on Board…

Be sure to check any posted Rider Bulletins as TransIT announces service changes and other important information this way. Rider Bulletins are posted inside the front of the passenger area. Also, please observe the following passenger etiquette policies:

- Passengers must pay the fare upon boarding the vehicle. Exact change or valid ticket or pass is required.
- For the comfort of all passengers, smoking, eating, drinking, chewing and using illegal substances in TransIT vehicles is prohibited.
- When playing an audio device, use a headset and keep the volume low so that others are not disturbed. Also, be considerate of other passengers when using personal communication devices. Keep the conversation brief and your voice low.
- Limit your conversation with the driver to questions regarding TransIT services only, so the driver can focus his attention on safe driving.
- A driver may refuse to transport a passenger who appears to be under the influence of alcohol, illegal or dangerous substances, or whose behavior or language appears abusive, offensive, disorderly or dangerous to himself, the driver or other passengers.
- For the safety of all, passengers shall not place articles in the aisles of the TransIT vehicle. Articles carried onto the bus are to be held by the passenger or secured under the seat.
- Reserve priority seating for those who need it.
- Strollers are permitted on TransIT vehicles only if folded. Please fold the stroller before boarding and carry your child on the bus.
- Children under age 12 must be accompanied by a parent or guardian.
- Service animals which have been trained to assist an individual in living independently are permitted on board TransIT vehicles. Service animals must be registered with TransIT. Other pets and animals are not permitted on TransIT vehicles.

TransIT information is available upon request in alternative formats for individuals with disabilities.

Fare Policy

Exact change required. Driver cannot make change.

General Public:
- One-Way cash fare:……$1.25
- 10-trip ticket:……$12.00
- 20-trip ticket:……$22.00
- Monthly Pass:……$45.00

Senior (60+)/Disabled Persons with I.D.:
- One-Way cash fare:……$0.60
- 10-trip ticket……$5.50
- 21-trip ticket:……$11.00
- Monthly Pass……$30.00

To qualify for Senior/Disabled fares, including the purchase and use of tickets and passes, passengers must display one of the following forms of I.D.:
- *TransIT Reduced Fare I.D. card (applications are available at the TransIT office or online)*
- *City of Frederick Senior Citizen or Handicapped I.D. card*
- *MVA-issued I.D. card showing age 60+ or disability.*
- *Medicare cardholders are entitled to reduced fares according to the TransIT reduced fare policy.*

Youth/Students with I.D.:
- 10-trip ticket:……$8.00
- Monthly pass:……$30.00

Adult students must display valid high school or college I.D. to purchase and use youth/student tickets and passes.

Children under 3 feet tall:……Free
Children under 12 must be accompanied by an adult.

Transfers:……Free
Transfers must be requested upon boarding the first route and used upon boarding the second route. Transfers are valid for 60 minutes on any route other than the route on which it was issued.

Route Deviations:……$1.50

Note: Passengers wishing to remain on board the bus for more than one route cycle must pay an additional fare for each subsequent route cycle.

About Tickets and Passes

Monthly passes are good for unlimited rides during the calendar month and are non-transferable. Multi-trip tickets are good for 10, 20, or 21 rides and have no expiration date.

Monthly passes, multi-trip tickets and youth/student tickets may be purchased M-F 8:00 a.m. - 4:00 p.m. at the County Treasurer's Office (30 N. Market St.) or at the TransIT office (1040 Rocky Springs Rd.) or purchased by mail. Youth/student tickets may also be purchased at the FCC Bookstore. Call (301) 846-2463 for bookstore hours.

MARC passengers with a valid train ticket may ride the Meet-the-MARC shuttles and TransIT Connector Routes to get to/from the train at no additional charge.

TransIT's Service Menu

PUBLIC TRANSIT

Fixed Route and Deviated-Fixed Route Service

TransIT's Connector routes operate in Frederick City and urbanized areas of Frederick County serving medical, employment, education and shopping centers. These routes operate Monday-Friday from approximately 5:40 a.m. to 9:30 p.m. (9:45 p.m. on Fridays) and from 7:30 a.m. to 9:45 p.m. on Saturdays. Please refer to the individual route brochures for more information about the Connector routes.

Six Connector routes provide deviated-fixed route service M-F. These routes operate on a regular schedule and can deviate within a 3/4 mile corridor along the route for passengers who are functionally unable to board or de-board the bus at regular stops due to a disability. To register for a route deviation, call TransIT at (301) 600-1725 at least one business day in advance. The cost for a deviation is $1.50.

Commuter Shuttle Service

- **The Brunswick Shuttle** operates between Brunswick, Knoxville, Jefferson, and Frederick.
- **The Emmitsburg/Thurmont Shuttle** operates between Emmitsburg, Thurmont, and Frederick.
- **The Meet-the-MARC Shuttles** operate between Walkersville and Frederick, and between Frederick and Point of Rocks. The shuttles are timed to meet many of the MARC trains to and from Washington D.C.
- **The Route 85 Shuttle** serves the business centers along Route 85 and Crestwood Boulevard.
- **The East County Shuttle** operates between Frederick and Spring Ridge and provides service to Lake Linganore, New Market, and eastern Frederick County upon request.

For specific shuttle route or schedule information, please refer to the individual route brochures or call the TransIT office at (301)600-2065.

PARATRANSIT

- **TransIT-Plus** is specialized transportation for senior citizens and persons with disabilities. TransIT-Plus is available Monday through Friday, from 8:00 a.m. - 4:00 p.m., and requires advanced registration and scheduling.
- **ADA Paratransit** is available for individuals with disabilities who are unable to use the Connector routes. This service is comparable to the bus service available in Frederick City in terms of service hours and geographic area served.

COMMUTER ASSISTANCE

Carpool/Vanpool - Frederick County participates in Commuter Connections, a network of organizations providing free commuter assistance. TransIT's Rideshare program assists commuters in finding partners to share the ride.

Information - TransIT provides information on a variety of regional commuting options, including commuter bus and rail services (MARC, MTA, and Metro).

How to Use TransIT

Planning Your Trip

TransIT's Connector and shuttle routes operate on regular schedules, which are available in printed format or on-line. TransIT also offers on-line trip planning using Google Transit. Visit our website at **www.FrederickCountyMD.gov/transit** to plan your trip on-line or consult the schedule brochures using the following method.

First, determine which route serves the area in which you want to travel. *For example, if you are planning a trip to Frederick Community College, consult the #60 or #61/Frederick Community College Connector route brochures.* Determine when you would like to arrive at your destination, and look at the bus arrival times to determine which best suits your needs. Next, determine where and when you will need to catch the bus in order to arrive at your destination at the desired time. Timepoints are approximate, so plan to arrive at the bus stop five minutes early. It may be necessary for you to transfer if the bus that serves your destination does not serve the area in which you plan to board the bus. If so, consult the route brochure for the route that serves the area in which you want to board the bus, and find the transfer point between the two routes. *For example, if you want to board the bus at FSK Mall to travel to FCC, you will have to transfer from the #20/FSK Mall Connector to the #60 or #61/FCC Connector at the Transit Center in downtown Frederick. In this case, determine:*

- *when you want to arrive at FCC,*
- *when you can transfer to the #60 or #61/FCC Connector from the #20/FSK Mall Connector at the Transit Center, and*
- *when you must board the #20/FSK Mall Connector to get to the Transit Center at the desired time.*

Like any skill, trip planning takes a little practice. Please call our office or ask a TransIT driver for assistance. We will be happy to answer any questions you may have or assist you in planning your trip.

Biking to the Bus

Connector route and shuttle buses are equipped with bike racks so that you can bike to the bus, store your bike while you ride, then bike to your destination. For more information, see TransIT's Bike Program brochure.

Catching the Bus

Each Connector and shuttle route has designated stops indicated by bus stop signs. In addition, flag stops are permitted as follows:

In Frederick's downtown area (from South Street to 7th Street, and from East Street to Bentz Street) flag stops will be permitted for all Connector and shuttle routes. You may flag the bus to stop at any street corner along the route <u>except</u> at:

- corners where the right lane must turn right and the bus route does not turn right, or at
- corners where the bus route turns left from the left lane, and at
- corners where road conditions are such that a bus stop would be unsafe for passengers.

On shuttle routes you may flag the bus to stop anywhere along the route within Emmitsburg, Thurmont, Brunswick, and Jefferson. In addition, if you are functionally unable to board or de-board a shuttle at a regular stop due to a disability, the shuttle can deviate up to 3/4 of a mile off the regular route to pick you up or drop you off closer to your origin or destination. Arrangements for route deviations must be made one business day in advance. There is a $1.50 charge for all route deviations (in addition to the regular fare).

If you are unsure whether or not a specific location is a bus stop, please call us at (301)600-2065.

Boarding the Bus

When you board the vehicle, you must pay the fare in exact change, or present a valid transfer ticket, a multi-trip ticket, or a monthly pass. If you qualify for reduced fare, you must present your I.D. card when you pay your fare or purchase tickets in advance.

Transferring Between Routes

Free transfers are permitted between Connector and shuttle routes with a valid transfer ticket. Free transfer tickets may not be used between the #50 and #51 Connectors or between the #60 and #61 Connectors. If you plan to transfer, you must request the transfer ticket when you board the first bus. The transfer ticket will be valid for at least 60 minutes, and you may use it to continue your trip on any route other than the one on which it was issued. When you board the last bus, you must give the driver your transfer ticket.

TransIT's primary timed-transfer location is the Transit Center in downtown Frederick. Seven Connector routes meet at the Transit Center hourly. During early morning and late afternoon peak hours, six of the Connector routes meet every half hour at the Transit Center. The #10/Mall-to-Mall Connector and the #80/North-West Connector meet at various times throughout the day at the Frederick Towne Mall. The #10/Mall-to-Mall Connector and the #20/Francis Scott Key Mall Connector meet at various times throughout the day at the bus stop at the FSK Mall. For your convenience, you may also transfer at any other location where two or more routes intersect. Please refer to the individual route brochures for more information.

Exiting the Bus

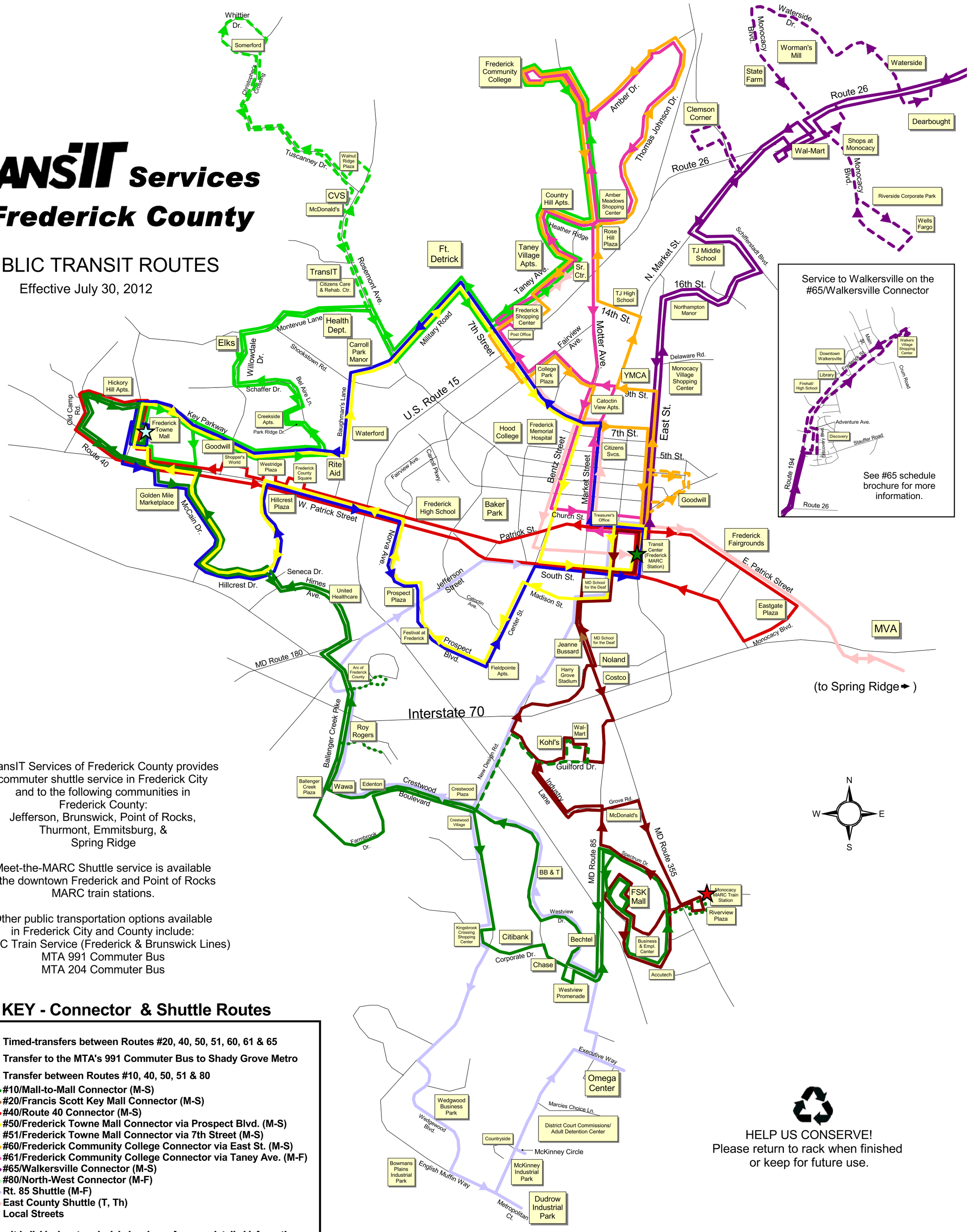
As the bus enters the block where you wish to exit, pull the cord or touch the yellow strip along the insides of the bus to signal the driver to stop at the next bus stop or intersection. If the location is unsafe or is not permitted under our flag stop policy, the driver will stop at the next safe location.

Connecting People and Places

TransIT Services of Frederick County

PUBLIC TRANSIT ROUTES

Effective July 30, 2012



Service to Walkersville on the #65/Walkersville Connector

See #65 schedule brochure for more information.

TransIT Services of Frederick County provides commuter shuttle service in Frederick City and to the following communities in Frederick County:
Jefferson, Brunswick, Point of Rocks, Thurmont, Emmitsburg, & Spring Ridge

Meet-the-MARC Shuttle service is available to the downtown Frederick and Point of Rocks MARC train stations.

Other public transportation options available in Frederick City and County include:
MARC Train Service (Frederick & Brunswick Lines)
MTA 991 Commuter Bus
MTA 204 Commuter Bus

KEY - Connector & Shuttle Routes

- ★ Timed-transfers between Routes #20, 40, 50, 51, 60, 61 & 65
- ★ Transfer to the MTA's 991 Commuter Bus to Shady Grove Metro
- ☆ Transfer between Routes #10, 40, 50, 51 & 80
- #10/Mall-to-Mall Connector (M-S)
- #20/Francis Scott Key Mall Connector (M-S)
- #40/Route 40 Connector (M-S)
- #50/Frederick Towne Mall Connector via Prospect Blvd. (M-S)
- #51/Frederick Towne Mall Connector via 7th Street (M-S)
- #60/Frederick Community College Connector via East St. (M-S)
- #61/Frederick Community College Connector via Taney Ave. (M-F)
- #65/Walkersville Connector (M-S)
- #80/North-West Connector (M-F)
- Rt. 85 Shuttle (M-F)
- East County Shuttle (T, Th)
- Local Streets

Consult individual route schedule brochures for more detailed information.

HELP US CONSERVE!
Please return to rack when finished or keep for future use.