



FREDERICK COUNTY GOVERNMENT

DIVISION OF UTILITIES & SOLID WASTE MANAGEMENT

NOTICE

The Frederick County Division of Utilities & Solid Waste Management (DUSWM) received an e-mail and anticipates a letter (see below) being sent from NLC Service Line Warranty Program to County water customers pertaining to water line service coverage.

Any e-mails or direct mailings from this company are NOT affiliated with, or endorsed by, DUSWM.

If you are considering insurance and/or warranty coverage for privately-owned (residential) water lines, we recommend that you contact your homeowner's insurance carrier to see if such coverage is necessary, or determine if rider coverage can be provided for price comparison purposes.

If you have any additional questions regarding this matter, please contact our billing office at (301) 600-1025.

From: NLC Service Line Warranty Program <mluisi@utilitysp.net>
Sent: Wednesday, February 08, 2017 4:46 PM
To: [REDACTED]
Subject: Will your homeowners be ready for the spring thaw?

Will your homeowners be ready for the SPRING THAW?



Hello [REDACTED],

The winter season has been exceptionally harsh this year – record rainfall, snowfall and sub-zero wind chills. As a result, our water and sewer lines are at an increased risk of failure. This is a good time to think about helping your community save on service line repair costs that normally range from \$1,500 to \$3,500. Many homeowners don't realize that service line repairs are not covered by a homeowner's policy. Some are of the impression that the city will take care of the repair.

Many cities across the country have afforded their residents increased peace of mind by introducing the National League of Cities (NLC) Service Line Warranty Program, which provides generous service line repair coverage for only a few dollars a month. More than 140,000 homeowners across the country have saved over \$90 million in service line repair costs with the NLC Service Line Warranty Program. Call 1-866-974-4801 or visit www.utilitysp.net for more information.

Sincerely,

Ashley Shiawski

Sr. Inside Sales Manager

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