

# Other Services

## ✓Public Transit Services

TransIT operates fixed-route bus and shuttle services throughout Frederick County and the City of Frederick.

## ✓ADA Paratransit Service

If you have a disability that prevents you from using accessible fixed-route transit, you may be eligible for our ADA Paratransit service, a component of our TransIT-plus service. ADA Paratransit provides service which is comparable to our fixed-route service which operates in the City of Frederick in terms of hours of operation and geographic areas of service. Trip purposes are unrestricted and next-day reservations are accepted.

## ✓Taxi Access Program

The TAP subsidizes the cost of taking a taxi for registered and active users of TransIT-plus. Eligible users will apply for TAP taxi fare and receive an allotment per month on a reloadable debit card with photo ID. The card can be used with any participating taxi company for transportation during taxi service hours.

# FAQ

Can I use TransIT plus during an emergency?

- ✓ No. We do not provide trips that are of a personal emergency nature.

Can you provide someone to ride with me?

- ✓ We do not provide Personal Care Attendants but individuals who need extensive assistance should arrange for one to accompany and assist them.

Can a driver enter my house?

- ✓ A driver cannot enter your home nor will they lift or carry you, for the safety and protection of the driver.

Will you carry my parcels?

- ✓ Please do not expect drivers to carry your parcels. Packages must be stowed on your lap or the seat beside you.

How far in advance do I need to schedule a ride?

- ✓ Trips must be scheduled up to ten but at least two business days in advance.



**Frederick County's  
demand-response transportation  
service for older adults and  
persons with disabilities**

## Service Hours

Monday-Friday 8:00 am-4:00 pm,  
excluding County holidays

## Service Area

TransIT-plus serves all of Frederick County



# What is TransIT-plus?

TransIT-plus is Frederick County's curb-to-curb, demand-response service, designed to meet the specialized travel needs of people with disabilities and older adults.

Trips are scheduled on an individual basis to accommodate the unique travel needs of each passenger.

All TransIT-plus trips are currently free for passengers.

# Who is eligible?

- Frederick County residents aged 60 years and above.
- People with permanent or temporary disabilities.

# How to register

- Request an application to be mailed by calling 301-600-2065 or by email at [transit@FrederickCountyMD.gov](mailto:transit@FrederickCountyMD.gov)
- Applications are available online at: [FrederickCountyMD.gov/TransITplus](http://FrederickCountyMD.gov/TransITplus)

## Scheduling a trip

- Call 301-600-1725 at least two (2) business days prior to your trip.
- Reservations are accepted up to ten (10) days in advance.
- Passenger trips will be coordinated to serve as many people as possible and to use our vehicles in the most efficient manner.

## Costs

All TransIT-plus trips are currently free for passengers.

A registered Personal Care Attendant accompanying an individual with a disability may travel fare free as well. Please note on application if using a Personal Care Attendant.

