



CITIZENS CARE & REHABILITATION CENTER AND MONTEVUE ASSISTED LIVING

County Council Presentation
December 12, 2017

Citizens and Montevue

Citizens Care & Rehabilitation Center

- 172 beds
- Skilled Nursing
- Rehabilitative Services
- Memory Care Unit
- Ventilator Unit

Montevue Assisted Living

- 75 beds
- Assisted Living
- Indigent and Private Pay Residents



Facility Management

Manager/Operator

Aurora Health Management

- Michael Roles, Administrator, CCRC
- Alice Leonard, Administrator, MAL

Shared Goals:

- Quality care for all patients & residents
- Employee satisfaction and retention
- Strong fiscal performance

5 Star Rating – October 2017

Ratings for Citizens Care & Rehabilitation Center of Frederick, Maryland				
Overall Quality	Health Inspection	Quality Measures	Staffing	RN Staffing
★★★★★	★★★	★★★★★	★★★★★	★★★★★



Rating History

July 2014 – 2 Stars
October 2016 – 3 Stars
January 2017 – 4 Stars
March 2017 – 5 Stars



Medicaid Pay-For-Performance Program – CCRC received \$94,000

- Awards facilities who perform highly on certain quality indicators
- The program has been fully-funded since 2012
- Awards approximately \$6 million annually

Performance is based on the following information:

Minimum Data Set (MDS) Quality Indicators (Long Stay)

- Physically Restrained
- Pressure Ulcer Risk
- Catheter Insertion
- Urinary Tract Infection
- Influenza Vaccination
- Pneumonia Vaccination



Medicaid Pay-For-Performance Program cont'd

Maryland Health Care Commission's Family Satisfaction Survey (Completed annually)

- Overall Care
- Recommend the nursing facility
- Staff and Administration
- Care provided to residents
- Food and meals
- Autonomy and resident rights
- Physical aspects of the nursing facility

Staff Stability and Staffing Level that meet resident needs

Staff Immunizations

Infection Control Professional(s) Staffing

Montevue Assisted Living Subsidy Program

- Long Standing Mission
 - Begins with a referral from Adult Evaluation and Review Services (AERS) of the Health Department
 - Medical Evaluation
 - Financial Eligibility Evaluation
- Program target – 30 subsidized residents
- CCRC provided \$987,380 to MAL in FY17 for the program



Montevue Assisting Living - Community Options Waiver Program

- Program provides assistance with activities of daily living to Medicaid recipients who have a chronic illness, medical condition or disability
- Waiver participants may receive services in an assisted living facility

Services provided in the program include assistance with the following activities of daily living:

- Bathing
- Toileting
- Mobility, including transferring from place to place
- Eating
- Dressing

Program provides additional funding to a facility for qualified residents

- Approximately \$23.00 per day per resident
- For Montevue Assisted Living - Approximately \$251,850 annually for 30 qualifying residents

FY2017 Operating Results – Sept 2016 – June 2017

	<u>CCRC</u>	<u>MAL</u>	<u>Combined</u>
Total operating revenues	\$ 16,888,680	\$ 3,314,859	\$ 20,203,539
Total operating expenses	16,397,427	3,724,537	20,121,964
Operating income (loss)	491,253	(409,678)	81,575

FY2018 Operating Results

July 2017 – August 2017

	<u>CCRC</u>	<u>MAL</u>	<u>Combined</u>
Total operating revenues	\$ 3,688,978	\$ 707,371	\$ 4,396,349
Total operating expenses	3,453,706	781,298	4,235,004
Operating income (loss)	235,272	(73,927)	161,345

Current Initiatives

CCRC - Subacute Services Expansion

- Two stay rooms being converted to patient rooms
- Additional revenue of approximately \$170,000 annually

Montevue Assisted Living Room Expansion

- Converting unused exam room to living space for adjacent room
- Creates a larger space for a resident or a couple

Community Foundation Grants

Donald L. Lewis Staff Education Fund

- FY18 funds available \$26,115
- Benefits staff of CCRC and Montevue

Grace Brashear Winpigler Dental Health Care Fund

- FY17 received \$934
- FY18 received \$986

The Friends of CCRC and Montevue Home Fund

- FY18 funds available \$9,642
- Grant proposals under committee review – awards expected in December

The CCRC and Montevue Assisted Living Fund

- FY18 funds available \$28,073
- Grant proposals under committee review - awards expected in December