

Fort Detrick Community Based Outpatient Clinic

1433 Porter St.

Frederick, MD 21702

1800-817-3807 option 3 for Primary Care

Fax 240-379-7013

Hours of Operation: Monday thru Friday

0800-1630

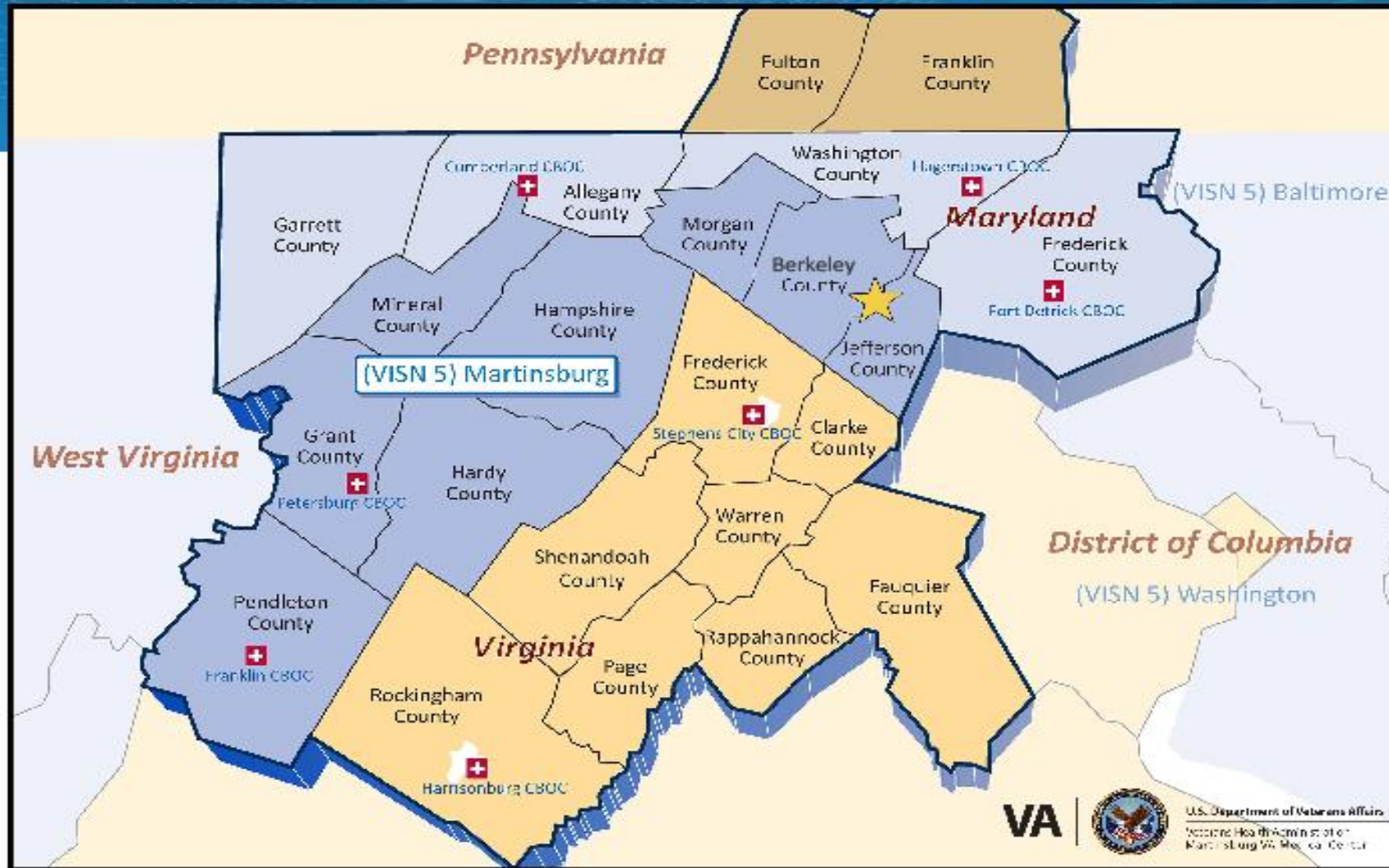
Closed on all weekends and federal holidays

* All Veterans have to go through a background check to enter the Post unless you have a Retired ID Card or an Active not expired PIV/CAC card no exceptions

Fort Detrick is a part of the Martinsburg VA Medical Center located in Martinsburg, Wv



Martinsburg VA Medical Center Service Area Map



Services offered within the Clinic

- Primary Care Providers- 3 currently
- Behavioral Health Services- Can help Stabilize and transport to Martinsburg of Care in the Community (CITC)
- Well Women Provider
- Laboratory to complete Blood draws between 0800-1130
- MyHeatheVet Premium Accounts established
- Veteran ID card photos taken (VIC Cards)
- Enrollment applications accepted
- Base pass paperwork
- X-rays through Barquist contract
- Secure messaging tutorial

Secondary Services

- Immunizations and Flu Shots provided through Nurse Health Maintenance Clinics (NHM)
- Routine NHM Clinic appointments when provider schedule full through the telephone triage process.
- Onsite Pharmacists to help with Chronic illness management of Diabetes, Hypertension, Cholesterol, Anti-Coagulation Management, and Medication Management all appointment based services.
- Physical Therapy
- Dietician Services
- Podiatry Services
- Dermatology Services
- Audiology Services
- Tele-Health services including Home tele-health for those that meet the criteria, Clinical Video Technology (CVT) for Psychiatrist, Substance Abuse, Diabetes Education Group, Smoking Cessation, and PT/OT education on Prosthetic Equipment.

Secondary Services Cont.

- MOVE Program group meetings
- Tele-Retina through our Store and Forward Technology (SFT) Services

In The Works

- Possible Joint program with Army to offer Ophthalmology and Optometry Services.
- Adding an Additional Primary Care Provider to absorb and capture patients that are over panel size and increase access.
- Adding a Psychologists to the Behavioral Health team to handle access and immediate concerns.

New in Martinsburg and Surrounding Area

- Two new buildings being erected in Martinsburg
 - Serenity House- This will possibly house short stay rehab residents. facility project should be completed by Summer 2019
 - New Dental Building erecting as well completion approximately Summer-Fall 2019
 - Surgical services will expand after Dental moves out to create additional operating room suites. Not started
 - New Hep C screening initiative
 - Breach in medical information ICS is set up and contacting patients has begun.

Good Things to know

➤ **VA health care is *not* considered a health insurance plan.**

VA is required to bill private health insurance providers for medical care, supplies and prescriptions provided for treatment of Veterans' nonservice-connected conditions. Generally, VA cannot bill Medicare, but can bill Medicare supplemental health insurance for covered services.

All Veterans applying for VA medical care are required to provide information on their health insurance coverage, including coverage provided under policies of their spouses. Veterans are not responsible for paying any remaining balance of VA's insurance claim not paid or covered by their health insurance, and any payment received by VA may be used to offset "dollar for dollar" a Veteran's VA copay responsibility.

➤ **Will I be charged co-payments?**

Many Veterans qualify for cost-free health care and/or medications based on receiving a Purple Heart Medal

Former Prisoner of War status

compensable service-connected disabilities

low-income

other qualifying factors including treatment related to their military experience

Good Things To Know

Co-payments may be made at the agent cashier window, Building 500, first floor, Room 1A-109.

Veterans responsible for co-payments will receive a bill at their address of record after their stay or appointment. If you have any questions about your co-payment balance or other billing questions, please contact the VA's Health Revenue Center at 866-393-0006, or our Facility Revenue Manager at 304-267-5700.

- Fort Detrick is no way in connection with Compensation and Pension Benefits. No staff member on site has any affiliation and can not make a determination of any Veterans rating percentage or correlated conditions. Fort Detrick is a medical treatment facility that documents its process and procedures. However the only way to get Veteran benefits is to enroll and we can process your enrollment and get any eligible Veteran a Primary Care Provider and an appointment.
- We a volunteer Mr. Ernie Unger from the DAV that comes the 3rd Wednesday of the month Contact info (301) 842-2562 **micelobqt@yahoo.com**

Good Things To Know

- Transportation to Martinsburg VAMC Monday, Wednesday and Fridays:
locations are: America Legion (Taney Ave)@0700
Catoctin View Apartments (800 Motter Ave)@0710
McDonalds (Jefferson Street)@0730
Brunswick Roy Rogers @0750
- Montgomery County Clinic Opened in November part of the DC VA
- (202) 745-8000 option 2
- Veterans Crisis Hotline 24/7 1(800) 273-8255 (press 1)
- The Vet Center- (304) 263-6776
- White House Hotline 1 (855) 948-2311
- Caregiver Support Line 1(855) 260-3274;
- Caregiver Support Program Coordinator 304-263-0811 ext. 4401
- Transition and Care Management Program (Post 9/11) Veterans: Special Eligibility and Coordination of Care for Combat Veterans Serving in Combat Theater After 11/11/1998- Returning Service members (OEF/OIF/OND)