



Welcome to Retirement Focus

As a participant in your employer’s defined benefit pension plan you have access to [RetirementFocus.com](https://www.RetirementFocus.com) and the Retirement Focus Service Center – a secure customer service center that helps you access your account information.

Login to [RetirementFocus.com](https://www.RetirementFocus.com) from any computer with a secure Internet connection. On the website, you can update your personal information, setup or change your direct deposit, maintain your federal withholding elections and even print income verification letters.



retirement FOCUS

Login

User Name:

Password:

Forgot User Name/Password?

[LOGIN](#)

Setting up your Account on Retirement Focus

The first time you log in, your User Name is your Social Security number (no dashes) and your Password is your birth date expressed as mmddyy. For example, if your birth date is February 5, 1975, your Password is 020575.

Once you have logged in the site will prompt you to setup your account by entering in your email address and creating your security questions.

How do I make changes to my Pension Payment

After setting up your account you will be guided to the home screen where your retirement information and personal details are displayed. Simply click on the area you want to update and complete the form as instructed. Your changes will be saved and a confirmation email will be sent to

Retiree Dashboard FAQs Glossary Links Forms & Documents

<p>PERSONAL DETAILS</p> <p>DONNA H HANNA 65 E STATE ST SUITE 1300 COLUMBUS, OH 43215</p> <p>Tax Address Same as Personal Address Update Address</p>	<p>ACCOUNT SUMMARY</p> <p>Periodic Annuity Benefit</p> <p>Monthly Benefit Amount \$242.09</p> <p>Optional Form of Payment Life Annuity, 75% Joint and Survivor</p> <p>Beneficiaries THOMPSON HANNA</p> <p>DOWNLOAD Income Verification Letter</p>				
<p>DIRECT DEPOSIT</p> <p>Update Direct Deposit</p>	<p>FEDERAL WITHHOLDING</p> <table border="0"> <tr> <td>Tax Withheld Yes</td> <td>Allowances 3</td> </tr> <tr> <td>Filing Status Married</td> <td>Additional Amounts \$0.00</td> </tr> </table> <p>Update Withholding</p>	Tax Withheld Yes	Allowances 3	Filing Status Married	Additional Amounts \$0.00
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Retirement Focus

Having trouble finding something on the website? Retirement Focus can help. Whether you need help logging in or if you have questions about your benefit, the Retirement Focus Specialists are here to help. Simply call (833)-771-1496 Monday through Friday, from 8 a.m.–8 p.m. (Eastern Standard Time)

Please note: screenshots are for illustrative purposes. Once you login, your screens may differ slightly due to the options available in your retirement plan.